

Agenda Item:

Discuss Marketing Plan for Stearns County Justice Center Discussion on Marketing Plan for Stearns County Justice Center

Department: Administration

Submitted by: Michael Williams, County **Presenter/s:** Kevin Korneck, Stephen

Administrator Hammes, Janet Midas Kaela Bailey - HDR, Sarah

Vanpetten - KA

Recommended Board Action:

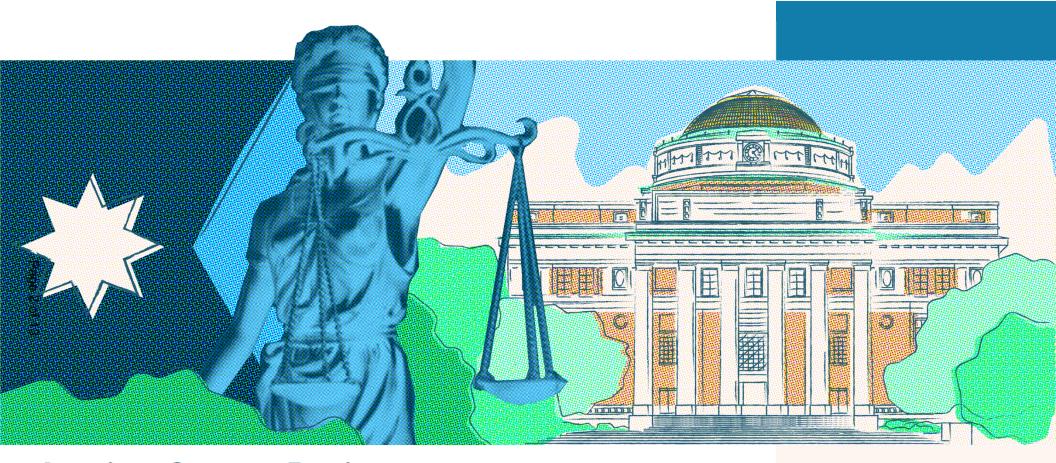
Discuss Marketing Plan for Stearns County Justice Center

Summary/Background:

In anticipation of the Sales Tax Referendum this November, County staff with the assistance of a marketing team from our Architect Klein McCarthy and Construction Manager Kraus Anderson have developed a communication plan to build awareness and educate the public on the project and the upcoming referendum. Focus on reviewing feedback from marketing consultants' recommendations, outlining in-development marketing strategies, and creating a 3-month marketing calendar highlighting key initiatives, events, and campaigns to boost awareness of and engagement with the justice center project.

Attachments:

July 9 Commissions Meeting Justice Center



Justice Center Project
Communications and Outreach Plan

July 9, 2024

Today's Update

- Website
- Internal Communications
- Community Information Meetings
- Facility Tours

Information Webpages are LIVE

Stearnscountymn.gov/justicecenter

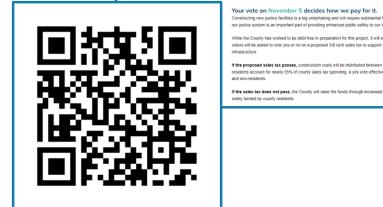
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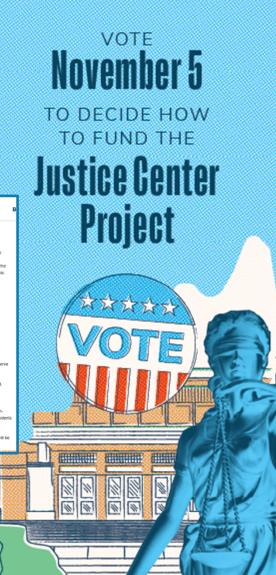
- Frequently Asked Questions
- o Cost
- o Engage with the Project
- Voting Information



people in the jail awaiting trial.

County attorney's office and p





Communications and Outreach Timeline

KEY DATES					
July 31 – August 4	Stearns County Fair				
September 23 – October 24	Community meeting series				
త్తిeptember 1	First round postcards mailed				
September 17	First fall public facility tour				
September 20 – November 4	Early voting				
Mid-September	Newsletter distributed				
October 22	Second round postcards mailed				
October 29	Second fall public facility tour				
November 4	Publish board op-ed				
November 5	Election Day				

JULY/AUGUST	 Materials production - July Internal communications begins Information display at County buildings - July Social Media kick-off - July Editorial on decision - July Pop-up events - Ongoing Speaker bureau events - Ongoing 				
SEPTEMBER	• Continue ongoing activities • First postcards • First facility tour • Community meetings start				
OCTOBER	 Continue ongoing activities Second postcards Second facility tour Community meetings end Board/leadership media tour 				

IMMEDIATE ACTION

- Community pop-up events
- Speaker bureau events
- Board constituent events

Key Outreach Tactics

- **Social media:** Utilizing various social media platforms like Facebook, Instagram, Twitter/X and YouTube will broaden reach across diverse demographics, fostering greater project awareness. The social tone should be clear and concise, directly informing audiences of the project need, the project parameters and the funding options.
- Community informational meeting series: This series of public meetings will allow the project team and/or county leadership to directly engage with county residents to have in-person conversations about the project, answer questions and distribute project education materials.
 - **Postcard distribution:** Postcards sent directly to county residents will generate project awareness and ensure every voter in the county is aware of the sales tax referendum.
 - **Editorial and op-ed publication:** As indicated in the community analysis, many county residents rely less on social media as their primary news source or have limited broadband access. Publishing newspaper op-eds will expand the reach of the project message through trusted mediums and will give the county board or other county leadership opportunities to provide deeper context into the project.
- **Facility tours:** Facility tours for the public, stakeholder groups and members of the media will allow voters to see first-hand the conditions of the current facility and the need to undertake the justice center project.
- **Speaker bureau events:** A speaker's bureau presentation will be developed to further educate community groups and stakeholders at their regularly scheduled meetings. These presentations will allow for greater community reach and the opportunity to share information about the project and the sales tax referendum outside of a traditional public meeting environment.
- **Poster distribution:** Information posters strategically placed at community gathering spots and high-traffic areas can be an effective grassroots tool for distributing project information and educating voters.

July: Internal Communications

- Social media campaign will kick off sharing the project website.
- Project leaders will "push in" to regularly scheduled department Page 7 of 13 meetings for a 10-15 minute discussion to answer questions and provide informational handouts.
 - Project display boards will be present in administration lobbies for foot traffic awareness.

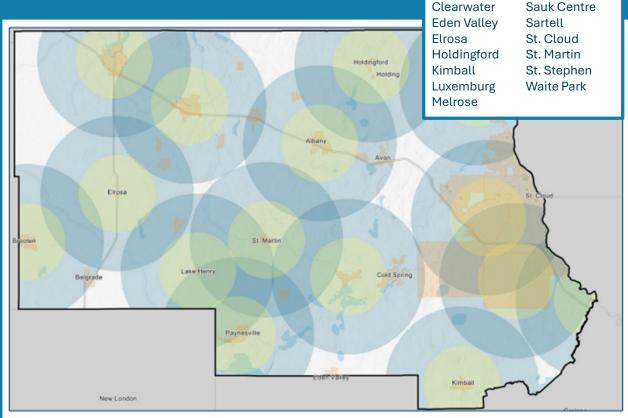


July: Community Pop-Up Events (examples)

EVENT	DATE
Youth Safety Camp with Stearns Sheriff Sauk Centre Concert in Sinclair Lewis Park Farm to Market Richmond Music & Art in the Park Holdingford Daze Bonanza Valley Days Rockville Music in the Park St Cloud Story Strolls in the park Sauk Centre Concert in Sinclair Lewis Park Sinclair Lewis Days Rock the River- Cold Spring	July 2nd July 3rd July 7th July 9th July 12-13 July 12-14 July 14th July 15th July 17-21 July 18th
Richmond River Lake Days Annual Book Sale Paynesville Library Cold Spring Friends of Library Book Sale Richmond Music & Art in the Park Koronis Cruise-In Nights Paynesville Cold Spring Hometown Pride Days Cold Spring Fire Fest Rockville Music in the Park Sauk Centre Concert in Sinclair Lewis Park	July 19-20 July 20th July 22-27th July 23rd July 25th July 26-27 July 27th July 28th July 31st

Aug-Sept: Community Meetings

- A series of public meetings will take place throughout the county between August 20 and September 20.
 - To provide maximum coverage throughout the county and provide convenient options for county residents, **17 proposed meeting locations** have been identified. Collectively, these meeting locations cover 99% of the county and put a meeting no more than 10 miles away from most residents.
- Informational slide deck is currently under development.



MEETING LOCATIONS

Paynesville

Richmond

Albany

Brooten

The above map shows the total coverage area of the proposed meeting locations. Green circles indicate a 5-mile radius from the center of the township location, blue circles indicate a 10-mile radius.

Aug-Sept: Community Meetings

- Community Meeting Plan
 - Format: Presentation with Q&A
 - \circ Time: 5:30 7:00 p.m.
 - Participants: Teams of four that include the following
 - 2 County Representatives
 - 1 Sheriff's Department Representative
 - County Board Representative
 - When possible, there would be additional benefit to having a township representative participate as well.

MEETING SCHEDULE									
SUN	MON	TUES	WED	THURS	FRI	SAT			
18	19	20	21	22	23	24			
	Meeting 1	Meeting 2		Meeting 3					
25	26	27	28	29	30	31			
	Meeting 4	Meeting 5		Meeting 6					
1	2	3	4	5	6	7			
	Meeting 7	Meeting 8		Meeting 9					
8	9	10	11	12	13	14			
	Meeting 10	Meeting 11		Meeting 12					
15	16	17	18	19	20	21			
	Meeting 13	Meeting 14		Meeting 15	Early voting starts				

September/October: Facility Tours

- Facility tours for the public, stakeholder groups and members of the media will allow voters to see firsthand the conditions of the current facility and the need to undertake the justice center project.
 - A media tour allows designated members of county leadership to participate in one-on-one interviews with key media outlets and publications.
 - Working on a media "toolkit" with usable photos and videos.



Consistent and repeatable core messaging!

- Website serves as a hub of information that will continually get updated throughout the campaign.
- Palm card with core messaging in development.
- Anyone with questions can go to the project webpage as well as email: Justicecenter@stearnscountymn.org



Questions?

July 9, 2024